

OUR VALUES

Community

Geraldton Towing Services employees are to supply a great service to the community that creates peace of mind leaving customers a feeling of good value & fulfilling service.

Behaviours that demonstrate to support this are:

1. Honest and open approach in every interaction.
2. Provide a clear and transparent knowledge of requirements by all involved.
3. Present a high standard of support to the community.

Ability

This is defined as: To have the skills, equipment & standards to be able to supply an economic and safe service.

Behaviours that demonstrate to support this are:

1. Training is completed by all personnel giving the skillset to be able to handle various situations.
2. Equipment available to the standard to meet the requirements of the work.
3. Proactive solutions used to overcome problems.

Respect

This is defined as: Presentation of yourself, your work and others to instil an impression of respect received.

Behaviours that demonstrate to support this are:

1. Use of good language and manners in all interactions and exchanges.
2. Value yourself and others' opinions, backgrounds and situations.
3. Supply services to the best of your ability with a positive attitude.

Safety

This is defined as: To be consciously aware of the work carried out and those around them ensuring peace of mind for all customers.

Behaviours that demonstrate to support this are:

1. Planned approach.
2. Company, policies and procedures followed.
3. Equipment maintained to a safe standard.